

RESCUE NET project

ERASMUS+ - Small-scale partnerships in adult education (KA210-ADU)

CIVIC PROTECTION PROTOCOLS – PESCARA MUNICIPALITY

ACTIVATION HANDBOOK FOR THE VOLUNTEER GROUP IN RESPONSE TO RISKS IDENTIFIED IN CRITICALITY BULLETINS ISSUED BY THE NATIONAL CIVIL PROTECTION DEPARTMENT (DPC) / REGIONAL FUNCTIONAL CENTRE (CF)

WEATHER EMERGENCY (Thunderstorms, Snow, Wind)

FORECAST PHASE

The Forecast Phase begins upon receipt or issuance of an **Ordinary Criticality Bulletin** by the Functional Centre (CF) of the Abruzzo Region or a Criticality Bulletin issued by the National Civil Protection Department (DPC).

Operational Level	Responsible Authority	Timeline	Planned Activities	Communication Method
Level 1	Civil Protection Service	Upon issuance of the Ordinary Criticality Bulletin or direct notification from the Regional Functional Centre (CF).	Pre-alerting of the Municipal Civil Protection Volunteer Group (GCVPC) Coordinator.	Telephone / WhatsApp / Institutional Email (via dedicated channel)
	GCVPC Coordinator	Upon receiving communication from the Civil Protection Service.	Assigns the Operational Secretariat to verify volunteer availability for the day or days considered necessary.	Direct contact at headquarters / Telephone / WhatsApp (via dedicated channel) / Institutional email
	GCVPC Operational Secretariat	Immediately upon receiving communication from the GCVPC Coordinator.	<ul style="list-style-type: none"> Verifies volunteer availability in terms of number of volunteers and hours made available by each volunteer. Verifies, in particular, the availability of a sufficient number of volunteers holding the qualifications required to manage emergency situations related to the criticalities identified in the received 	Direct contact at headquarters / Telephone / WhatsApp (via dedicated channel) / Institutional email

Operational Level	Responsible Authority	Timeline	Planned Activities	Communication Method
			bulletin. • Based on the availability received, establishes a minimum of two on-call teams (composed of at least three members each), deployable within a maximum of 30 minutes from a request issued by the Civil Protection Service.	
Level 2	Civil Protection Service (COC, if activated)	During the active criticality phase, based on reports from citizens and competent authorities, and only when emergency and critical situations become too numerous or severe to be managed by GCVPC teams.	Supervises and coordinates the activities of operational teams in the field and, when necessary, evaluates the activation of additional volunteer teams belonging to Civil Protection Volunteer Associations affiliated with the Municipality of Pescara. Activated teams operate under the coordination and instructions provided by the Service (or by the COC, if activated).	Direct contact at headquarters / Telephone / Radio Communication / WhatsApp (dedicated channel)
Level 3	Civil Protection Service (COC, if activated)	During the active criticality phase, based on reports from citizens and competent authorities, whenever emergency and critical situations become too extensive or severe to be managed by the Volunteer Group and affiliated Volunteer Associations.	Requests the Regional Unified Operations Centre to activate additional intervention teams from regional or extra-regional areas, according to the type of criticality involved.	Telephone / Radio Communication
Level 4	Civil Protection Service	End of emergency and return to normal operations.	Debriefing activities with the Municipal Civil Protection Volunteer Group (GCVPC) and Volunteer Associations.	In-person meeting or videoconference

WEATHER EMERGENCY (Thunderstorms, Snow, Wind)

PRE-ALERT PHASE

The **Pre-Alert Phase** begins upon receipt or issuance of a **Moderate Criticality Bulletin** by the Functional Centre (CF) of the Abruzzo Region or by the National Civil Protection Department (DPC).

Operational Level	Responsible Authority	Timeline	Planned Activities	Communication Method
Level 1	Civil Protection Service / COC-COM	Upon issuance of the Moderate Criticality Bulletin or direct notification from the Regional Functional Centre (CF) or the National Civil Protection Department (DPC).	Pre-alerting of the Municipal Civil Protection Volunteer Group (GCVPC) Coordinator and Civil Protection Volunteer Associations affiliated with the Municipality of Pescara. Each association, according to its logistical and technical capacities, confirms its availability and communicates the number of teams and/or volunteers, as well as the type and number of vehicles and resources available. Teams must be able to respond within 30 minutes of an activation request from the Service/COC-COM. Activation of affiliated volunteer association teams occurs after the activation of GCVPC teams whenever deemed necessary by the Civil Protection Service or the COC/COM. These teams may support existing operations or carry out independent interventions when required.	Direct contact at headquarters, Telephone/WhatsApp (dedicated channel), institutional email
	GCVPC Coordinator	Upon receiving the notification from the Civil Protection Service/COC-COM.	Assigns the Operational Secretariat to verify volunteer availability for the required day(s) and to establish the necessary intervention teams based on information	Direct contact at headquarters, Telephone/WhatsApp (dedicated channel), institutional email

Operational Level	Responsible Authority	Timeline	Planned Activities	Communication Method
			received from the Service/COC-COM.	
	GCVPC Operational Secretariat	Immediately upon receiving communication from the GCVPC Coordinator.	<ul style="list-style-type: none"> • Verifies volunteer availability in terms of personnel and hours available. • Ensures the availability of volunteers holding the qualifications required for the specific emergency type. • Establishes a minimum of two rapid-response teams (at least three members each), ready for immediate deployment upon request by the Civil Protection Service or the COC. 	Direct contact at headquarters, Telephone/WhatsApp (dedicated channel), institutional email
Level 2	Civil Protection Service / COC-COM	During the active criticality phase.	Activates, supervises, and coordinates operational teams in the field. Evaluates and, where necessary, activates volunteer teams belonging to Civil Protection Associations affiliated with the Municipality of Pescara and previously pre-alerted. Activated teams operate under the coordination and guidance of the Service or the COC.	Direct contact at headquarters, Telephone/WhatsApp (dedicated channel), radio communication
Level 3	Civil Protection Service / COC-COM	During the active criticality phase, based on reports from citizens and competent authorities, whenever emergency situations become too numerous or severe to be managed by	Requests the Regional Unified Operations Centre to activate additional intervention teams from regional or extra-regional areas, according to the type of emergency.	Telephone, institutional email, radio communication

Operational Level	Responsible Authority	Timeline	Planned Activities	Communication Method
		the Volunteer Group and affiliated Volunteer Associations.		
Level 4	Civil Protection Service	End of emergency and return to normal operations.	Debriefing activities with the Municipal Civil Protection Volunteer Group (GCVPC) and Volunteer Associations.	In-person meeting or videoconference